Highly Effective Communication

This 1-2 day communication skills course provides a powerful insight into the way communication works. It is practical, filled with exercises, business games and relevant work discussion. You'll practise ways to handle difficult or tricky communication situations. And you'll go away with real skills you can use immediately.

Who should attend?

Professionals of all levels who want to enhance their communication skills and maximize their performance.

So what is workshop about?

Being an effective communicator takes real skill. Communication skills have to be developed, honed and added to on an on-going basis. They are the heart of interpersonal skills and the greater your awareness of how it all works, the more effective your communication will be. To be effective in business, you have to communicate well.

Workshop Objectives

Learning Outcomes

- Identify other people's Personality Type and Communication Preferences using Business Behaviour Styles
- Recognise other people's Personality Type and Communication preferences, tendencies and needs
- Adjust your communication approach and your increased awareness of your own styles with other peoples needs
- Identify barriers to communication and how to overcome them
- Use tone and body language to your advantage

During this 1-2 day workshop participants will:

1. Understanding how communications work. Coding and decoding.
2. Effective techniques to build rapport quickly (NLP)
3. Learn how to ask powerful questions
4. Gaining active listening and responding skills (activity)
5. Seeing things from other points of view
6. Learn how to adapt communication styles
7. Learn how to communicate with difficult people
8. Participate in our Communication Business Game
9. Filling up your communications tool kit

(Optional: LEGO SERIOUS PLAY)

People-Centric the difference that makes the difference in training