Operating Supervisors or Acting. High potentials. Managers.

The workshop will supply delegates with a Leadership Toolkit which is overflowing with skills, knowledge and mind-set interventions to ensure delegates are fully equipped to make a difference on site for themselves and the company.

To help embed the learning and create a real positive behaviour and performance change we use a blend of high impact experimental learning techniques.

Health Warning: this workshop can seriously improve your performance, if you allow it to!!

### Day 1. Building the Foundation.

- Raising & Enhancing Self Awareness (EI)
- Mental Toughness Interventions

## Day 2-4. Getting Work Done Through Others.

- Effective Communication; Delegation for Success; Motivation of Self & Others
- MBWA; Performance Coaching
- Carrying out Critical Conversations

## **Day 5. Creating High Performance Teams**

- Building a Highly Effective Team
- Applying and Implementing the Learns.

Workshop includes one-to-one coaching, and a personal video record of you applying and practicing the management skills.

Completion of Action Plan

Certification of Competence will be granted on completion of individual 60-Day Action Plan . Signed off as agreed.

- · Increase knowledge and understanding of management and leadership tools
- Performance & behaviour improvement
- Preparation for future roles
- Culture change. Blame Frame to Aim Frame

# Results Driven Manager Workshop Objectives



## During this 5 day workshop participants will:

- Learn and apply Mental Toughness Interventions
- Identify good supervisor & bad supervisor
- Have ACL assessed and improved
- Recognise and adapt to various communications
- Practice internal and external motivation techniques
- Produce delegation action plan
- Practice performance coaching conversations & ad- hoc coaching moments
- Learn and practice proven techniques to carry out a critical conversation
- Produce a relationship management strategy
- Have individual team roles assessed
- Understand the ingredients of a high performing team
- Demonstrate an understanding of all of the management & leadership tools through practice and application
- Make a Difference Development Plan for you and your company.

