

Manager of People

Who should attend?

Colleagues who are responsible for delivering results through others.

So what is Management Skills Workshop

Practical training courses that makes a real difference. The workshop improves management and supervisor skills in the workplace, increases performance and improves productivity.

To help embed the skills that are taught and create a real positive behaviour and performance change, we use a blend of high impact experimental learning techniques.

Day 1.

How we learn

Outcome Focus

Leading or Managing

Understanding your Role

Emotional Intelligence

Day 2.

Developing Mental Toughness

Effective Communication

Situational Leadership . Skill Will Matrix

Day 3.

Coaching Skills for Leaders

How to Carry out Difficult Conversations

Day 4.

1:1 coaching.

Each delegate receives 1:1 1hr coaching session with an executive coach

Workshop includes one-to-one coaching and a personal video record of participants applying and practising the management skills.

Pre & Post Workshop

Completion of Action Plan

Certification

Certification of Competence will be granted on completion of individual 60-Day Action Plan . Signed off as agreed.

Key Benefits for You and Your Organisation

- Increase knowledge and understanding of management tools
- Performance & behaviour improvement
- Improved succession planning
- Culture change. Blame Frame to Aim Frame

Workshop Objectives



During this 3 day workshop & 1:1 coaching participants will:

- Understand how we learn to maximise performance
- Analyse where they are currently spending their time between leading and managing
- Have Emotional Intelligence assessed
- Clearly understand how to develop each of the 4 quadrants using proven Mental Toughness interventions for them and others
- Recognise and adapt to various communications
- Understand and apply Skill/Will model to team
- Practise performance coaching conversations & ad- hoc coaching moments
- Learn and practise proven techniques to carry out a critical conversation
- Produce a relationship management strategy
- Demonstrate an understanding of all of the management & leadership tools through practice and application.
- Make a Difference Development plan for you and your company. Personal 1:1 coaching on plan.

People-
Centric the
difference
that makes the
difference in
training